

Vostro 7620

Setup and Specifications

Notes, cautions, and warnings


 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.


Chapter 1: Set up your Vostro 7620.....	4
Chapter 2: Views of Vostro 7620.....	7
Right.....	7
Left.....	7
Top.....	8
Display.....	9
Bottom.....	10
Chapter 3: Specifications of Vostro 7620.....	11
Dimensions and weight.....	11
Processor.....	11
Chipset.....	12
Operating system.....	12
Memory.....	12
External ports.....	13
Internal slots.....	13
Communications.....	13
Audio.....	14
Camera.....	15
Storage.....	15
Media-card reader.....	15
Keyboard.....	16
Touchpad.....	16
Power adapter.....	17
Battery.....	17
Display.....	18
Fingerprint reader (optional).....	19
GPU—Integrated.....	20
GPU—Discrete.....	20
Operating and storage environment.....	20
Chapter 4: ComfortView Plus.....	21
Chapter 5: Keyboard shortcuts.....	22
Chapter 6: Getting help and contacting Dell.....	24

Set up your Vostro 7620

 **NOTE:** The images in this document may differ from your computer depending on the configuration you ordered.


1. Connect the power adapter and press the power button.



 **NOTE:** The battery may go into power-saving mode during shipment to conserve charge on the battery. Ensure that the power adapter is connected to your computer when it is turned on for the first time.






2. Finish Windows setup.

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:

- Connect to a network for Windows updates.
 -  **NOTE:** If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
- If connected to the Internet, sign in with or create a Microsoft account. If not connected to the Internet, create an offline account.
- On the **Support and Protection** screen, enter your contact details.

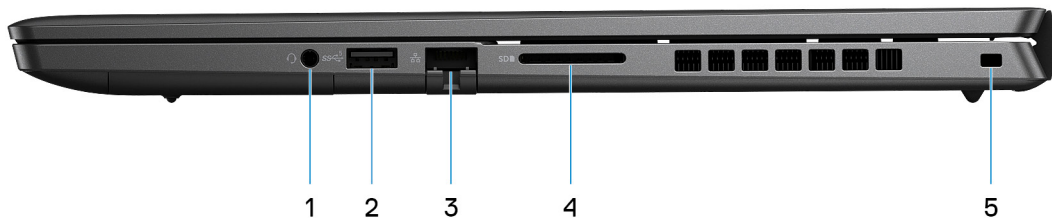
3. Locate and use Dell apps from the Windows Start menu—Recommended.

Table 1. Locate Dell apps

Resources	Description
	<p>My Dell</p> <p>Centralized location for key Dell applications, help articles, and other important information about your computer. It also notifies you about the warranty status, recommended accessories, and software updates if available.</p>
	<p>SupportAssist</p> <p>SupportAssist proactively and predictively identifies hardware and software issues on your computer and automates the engagement process with Dell Technical support. It addresses performance and stabilization issues, prevents security threats, monitors, and detects hardware failures. For more information, see <i>SupportAssist for Home PCs User's Guide</i> at www.dell.com/serviceabilitytools. Click SupportAssist and then, click SupportAssist for Home PCs.</p> <p> NOTE: In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.</p>
	<p>Dell Update</p> <p>Updates your computer with critical fixes and latest device drivers as they become available. For more information on using Dell Update, search in the Knowledge Base Resource at www.dell.com/support.</p>
	<p>Dell Digital Delivery</p> <p>Download software applications, which are purchased but not preinstalled on your computer. For more information on using Dell Digital Delivery, search in the Knowledge Base Resource at www.dell.com/support.</p>

Views of Vostro 7620

Right



1. Global headset jack

Connect headphones or a headset (headphone and microphone combo).

2. USB 3.2 Gen 1 port

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

3. Network port

Connect an Ethernet (RJ-45) cable from a router or a broadband modem for network or Internet access, with a transfer rate of 10/100/1000 Mbps.

4. SD-card slot

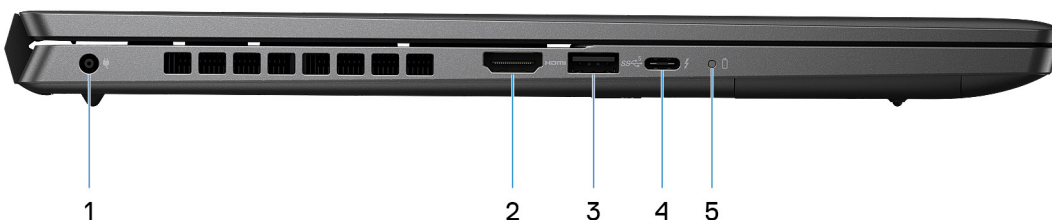
Reads from and writes to the SD card. The computer supports the following card types:

- Secure Digital (SD)
- Secure Digital High Capacity (SDHC)
- Secure Digital Extended Capacity (SDXC)

5. Security-cable slot (wedge-shaped)

Connect a security cable to prevent unauthorized movement of your computer.

Left



1. Power-adapter port

Connect a power adapter to provide power to your computer and charge the battery.

2. HDMI 2.0 port

Connect to a TV, external display or another HDMI-in enabled device. Provides video and audio output.

3. USB 3.2 Gen 1 port

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

4. Thunderbolt 4.0 port with Power Delivery and DisplayPort

Supports USB4, DisplayPort 1.4, Thunderbolt 4 and also enables you to connect to an external display using a display adapter. Provides data transfer rates of up to 40 Gbps for USB4 and Thunderbolt 4.

NOTE: You can connect a Dell Docking Station to the Thunderbolt 4 ports. For more information, search in the Knowledge Base Resource at www.dell.com/support.

NOTE: A USB Type-C to DisplayPort adapter (sold separately) is required to connect a DisplayPort device.

NOTE: USB4 is backward compatible with USB 3.2, USB 2.0, and Thunderbolt 3.

NOTE: Thunderbolt 4 supports two 4K displays or one 8K display.

5. Power and battery-status light

Indicates the power state and battery state of the computer.

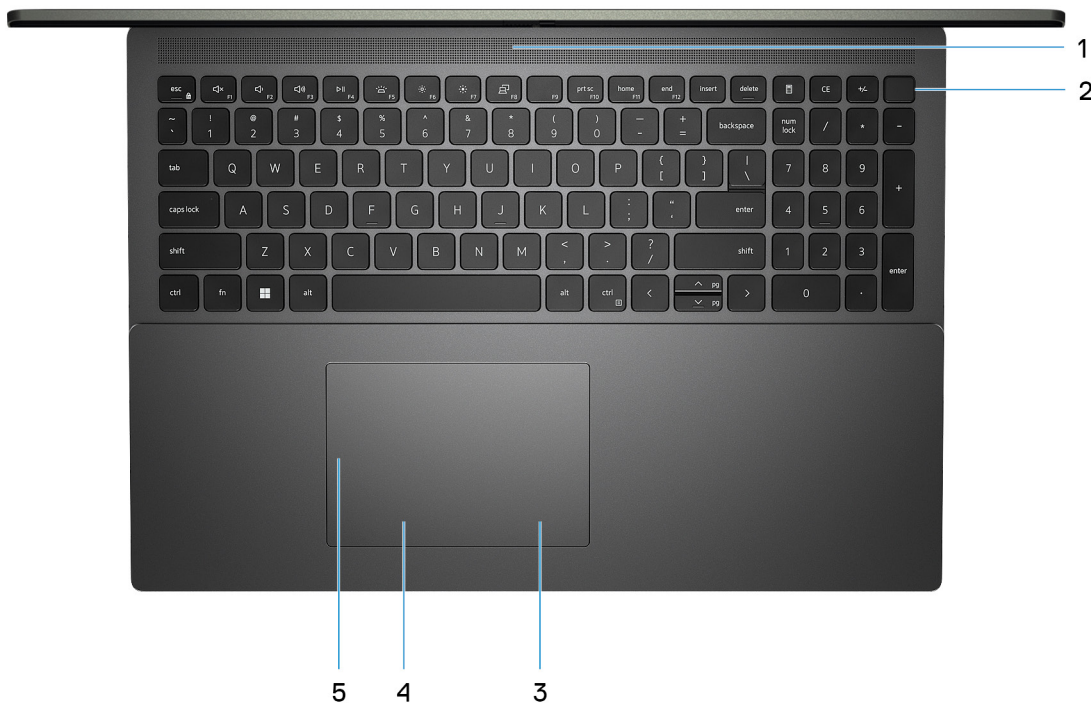
Solid white—Power adapter is connected and the battery is charging.

Solid amber—Battery charge is low or critical.

Off—Battery is fully charged.

NOTE: On certain computer models, the power and battery-status light are also used for diagnostics. For more information, see the *Troubleshooting* section in your computer's *Service Manual*.

Top



1. Speaker (tweeter)

Provides audio output.

2. Power button with optional fingerprint reader

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

When the computer is turned on, press the power button to put the computer into sleep state; press and hold the power button for four seconds to force shut-down the computer.

If the power button has a fingerprint reader, place your finger on the power button to log in.



NOTE: The highlighted area indicates the actual active fingerprint reader area and the image is for illustration purposes only.

NOTE: You can customize power-button behavior in Windows. For more information, see *Me and My Dell* at www.dell.com/support/manuals.

3. Right-click area

Press to right-click.

NOTE: The right-click area is enabled when you touch the touchpad.

4. Left-click area

Press to left-click.

NOTE: The left-click area is enabled when you touch the touchpad.

5. Precision touchpad

Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two fingers tap to right-click.

Display



1. Left microphone

Provides digital sound input for audio recording and voice calls.

2. Privacy shutter

Slide the privacy shutter to cover the camera lens and protect your privacy when the camera is not in use.

3. Camera

Enables you to video chat, capture photos, and record videos.

4. **Camera-status light**

Turns on when the camera is in use.

5. **Right microphone**

Provides digital sound input for audio recording and voice calls.

Bottom



1. **Left speaker (woofer)**

Enhances low-frequency audio output.

2. **Right speaker (woofer)**

Enhances low-frequency audio output.

3. **Service Tag and regulatory labels**

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information. The regulatory label contains regulatory information of your computer.

Specifications of Vostro 7620

Dimensions and weight

The following table lists the height, width, depth, and weight of your Vostro 7620.

Table 2. Dimensions and weight

Description	Values
Height:	
Front height	16.95 mm (0.67 in.)
Rear height	18.99 mm (0.75 in.)
Width	356.78 mm (14.05 in.)
Depth	251.90 mm (9.92 in.)
Weight (minimum)	2.02 kg (4.45 lb) <i>i</i> NOTE: The weight of your computer depends on the configuration ordered and manufacturing variability.

Processor

The following table lists the details of the processors supported by your Vostro 7620.

Table 3. Processor

Description	Option one	Option two
Processor type	12 th Generation Intel Core i5-12500H	12 th Generation Intel Core i7-12700H
Processor wattage	45 W	45 W
Processor core count	12	14
Processor thread count	16	20
Processor speed	Up to 4.50 GHz	Up to 4.70 GHz
Processor cache	18 MB	24 MB
Integrated graphics	<ul style="list-style-type: none"> Intel Iris X^e Graphics Intel UHD Graphics 	<ul style="list-style-type: none"> Intel Iris X^e Graphics Intel UHD Graphics

Chipset

The following table lists the details of the chipset supported by your Vostro 7620.

Table 4. Chipset

Description	Values
Chipset	Integrated in the processor
Processor	12 th Generation Intel Core i5/i7
DRAM bus width	128-bit
Flash EPROM	32 MB
PCIe bus	Up to Gen4

Operating system


Your Vostro 7620 supports the following operating systems:

- Windows 11 Pro, 64-bit
- Windows 11 Pro National Education, 64-bit
- Windows 11 Home, 64-bit

Memory

The following table lists the memory specifications of your Vostro 7620.

Table 5. Memory specifications

Description	Values
Memory slots	<ul style="list-style-type: none">• One-SODIMM slot• One 8 GB memory module integrated with the system board
Memory type	DDR5
Memory speed	4800 MHz
Maximum memory configuration	40 GB
Minimum memory configuration	8 GB
Memory size per slot	8 GB, 16 GB, and 32 GB
Memory configurations supported	<ul style="list-style-type: none">• 8 GB, 1 x 8 GB integrated, DDR5, 4800 MHz• 16 GB, 1 x 8 GB integrated + 1 x 8 GB , DDR5, 4800 MHz, dual-channel• 24 GB, 1 x 8 GB integrated + 1 x 16 GB , DDR5, 4800 MHz, dual-channel• 40 GB, 1 x 8 GB integrated + 1 x 32 GB , DDR5, 4800 MHz, dual-channel <p> NOTE: Dual-channel support is up to a total of 8 + 8 GB = 16 GB memory.</p>

External ports

The following table lists the external ports of your Vostro 7620.

Table 6. External ports

Description	Values
Network port	One RJ45 ethernet port
USB ports	<ul style="list-style-type: none">Two USB 3.2 Gen 1 portsOne Thunderbolt 4 port with DisplayPort and Power Delivery
Audio port	One universal headset jack
Video port	<ul style="list-style-type: none">One HDMI 2.0 portOne Thunderbolt 4 port with DisplayPort and Power Delivery <p>NOTE: A USB Type-C to DisplayPort adapter (sold separately) is required to connect to a DisplayPort device.</p>
Media-card reader	One SD-card slot
Power-adaptor port	One 4.50 mm x 2.90 mm DC-in
Security-cable slot	One security cable slot (wedge-shaped)

Internal slots

The following table lists the internal slots of your Vostro 7620.

Table 7. Internal slots

Description	Values
M.2	<ul style="list-style-type: none">One M.2 2230/2280 slot for solid-state driveOne M.2 2230 slot for WiFi and Bluetooth combo card <p>NOTE: To learn more about the features of different types of M.2 cards, search in the Knowledge Base Resource at www.dell.com/support.</p>

Communications

Ethernet

Table 8. Ethernet specifications

Description	Values
Model number	Realtek RTL8111H
Transfer rate	10/100/1000 Mbps

Wireless module

Table 9. Wireless module specifications

Description	Values	
Model number	Intel AX201	Intel AX211
Transfer rate	Up to 2400 Mbps	Up to 2400 Mbps
Frequency bands supported	2.4 GHz/5 GHz	2.4 GHz/5 GHz/6 GHz
Wireless standards	<ul style="list-style-type: none"> • WiFi 802.11a/b/g • Wi-Fi 4 (WiFi 802.11n) • Wi-Fi 5 (WiFi 802.11ac) • Wi-Fi 6 (WiFi 802.11ax) 	<ul style="list-style-type: none"> • WiFi 802.11a/b/g • Wi-Fi 4 (WiFi 802.11n) • Wi-Fi 5 (WiFi 802.11ac) • Wi-Fi 6E (WiFi 802.11ax)
Encryption	<ul style="list-style-type: none"> • 64-bit/128-bit WEP • AES-CCMP • TKIP 	<ul style="list-style-type: none"> • 64-bit/128-bit WEP • AES-CCMP • TKIP
Bluetooth	Bluetooth 5.2	Bluetooth 5.2

Audio

The following table lists the audio specifications of your Vostro 7620.

Table 10. Audio specifications

Description	Values
Audio controller	Waves MaxxAudio Pro
Stereo conversion	Supported
Internal audio interface	High definition audio
External audio interface	Universal audio jack
Number of speakers	Four
Internal-speaker amplifier	Supported
External volume controls	Keyboard shortcut controls
Speaker output:	
Average speaker output	<ul style="list-style-type: none"> • Tweeters (2 W x 2 = 4 W) • Woofers (2 W x 2 = 4 W)
Peak speaker output	<ul style="list-style-type: none"> • Tweeters (2.5 W x 2 = 5 W) • Woofers (2.5 W x 2 = 5 W)
Subwoofer output	Supported
Microphone	Digital-array microphones in camera assembly

Camera

The following table lists the camera specifications of your Vostro 7620.

Table 11. Camera specifications

Description	Values
Number of cameras	One
Camera type	One RGB FHD camera
Camera location	Front
Camera sensor type	CMOS sensor technology
Camera resolution:	
Still image	2.03 megapixel
Video	1920 x 1080 (FHD) at 30 fps
Diagonal viewing angle:	82 degrees

Storage

This section lists the storage options on your Vostro 7620.

Your Vostro 7620 supports one of the following storage configurations:

- One M.2 2230 solid-state drive.
- One M.2 2280 solid-state drive.

The primary drive of your Vostro 7620 is the M.2 drive where your operating system is installed.

Table 12. Storage specifications

Storage type	Interface type	Capacity
M.2 2230 solid-state drive	PCIe Gen3 x4 NVMe, up to 32 Gbps	Up to 1 TB
M.2 2230 solid-state drive	PCIe Gen4 x4 NVMe, up to 64 Gbps	Up to 1 TB
M.2 2280 solid-state drive	PCIe Gen4 x4 NVMe, up to 64 Gbps	Up to 2 TB
M.2 2280 solid-state drive	PCIe Gen3 x4 NVMe QLC, up to 32 Gbps	Up to 1 TB


Media-card reader

The following table lists the media cards supported by your Vostro 7620.

Table 13. Media-card reader specifications

Description	Values
Media-card type	One SD card slot
Media-cards supported	<ul style="list-style-type: none">• Secure Digital (SD)• Secure Digital High Capacity (SDHC)• Secure Digital Extended Capacity (SDXC)


Table 13. Media-card reader specifications (continued)

Description	Values
 NOTE: The maximum capacity supported by the media-card reader varies depending on the standard of the media card installed in your computer.	

Keyboard

The following table lists the keyboard specifications of your Vostro 7620.

Table 14. Keyboard specifications

Description	Values
Keyboard type	<ul style="list-style-type: none">• Standard keyboard• Backlit keyboard
Keyboard layout	QWERTY
Number of keys	<ul style="list-style-type: none">• United States and Canada: 79 keys• United Kingdom: 80 keys• Japan: 83 keys
Keyboard size	X=19.05 mm key pitch Y=18.05 mm key pitch
Keyboard shortcuts	<p>Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key.</p> <p> NOTE: You can define the primary behavior of the function keys (F1–F12) changing Function Key Behavior in BIOS setup program.</p> <p>For more information, see Keyboard shortcuts.</p>

Touchpad

The following table lists the touchpad specifications of your Vostro 7620.

Table 15. Touchpad specifications

Description	Values
Touchpad resolution:	
Horizontal	1594
Vertical	1107
Touchpad dimensions:	
Horizontal	115 mm (4.53 in.)
Vertical	80 mm (3.15 in.)


Table 15. Touchpad specifications (continued)

Description	Values
Touchpad gestures	For more information about touchpad gestures available on Windows, see the Microsoft knowledge base article at support.microsoft.com .

Power adapter

The following table lists the power adapter specifications of your Vostro 7620.

Table 16. Power adapter specifications

Description	Option one	Option two
Type	130 W AC adapter	130 W USB Type-C
Connector dimensions:		
External diameter	4.50 mm	Not applicable
Internal diameter	2.90 mm	Not applicable
Input voltage	100 VAC–240 VAC	100 VAC–240 VAC
Input frequency	50 Hz–60 Hz	50 Hz–60 Hz
Input current (maximum)	1.80 A	1.80 A
Output current (continuous)	6.70 A	<ul style="list-style-type: none"> • 20 V/ 6.50 A (Continuous) • 20 V/ 4.50 A (Continuous) • 15 V/ 3 A (Continuous) • 9 V/ 3 A (Continuous) • 5 V/ 3 A (Continuous)
Rated output voltage	19.50 VDC	<ul style="list-style-type: none"> • 20 VDC • 15 VDC • 9 VDC • 5 VDC
Temperature range:		
Operating	0°C to 40°C (32°F to 104°F)	0°C to 40°C (32°F to 104°F)
Storage	-40°C to 70°C (-40°F to 158°F)	-40°C to 70°C (-40°F to 158°F)
 CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.		

Battery

The following table lists the battery specifications of your Vostro 7620.

Table 17. Battery specifications

Description	Option one	Option two
Battery type	3-cell polymer (56 Wh)	6-cell polymer (86 Wh)

Table 17. Battery specifications (continued)

Description		Option one	Option two
Battery voltage		13.20 V	13.35 VDC
Battery weight (maximum)		0.26 kg (0.57 lb)	0.34 kg (0.75 lb)
Battery dimensions:			
	Height	7.56 mm (0.30 in.)	7.56 mm (0.30 in.)
	Width	77.70 mm (3.06 in.)	77.70 mm (3.06 in.)
	Depth	295.20 mm (11.62 in.)	295.20 mm (11.62 in.)
Temperature range:			
	Operating	0°C to 45°C (32°F to 113°F)	0°C to 45°C (32°F to 113°F)
	Storage	-20°C to 65°C (-4°F to 149°F)	-20°C to 65°C (-4°F to 149°F)
Battery operating time		Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.
Battery charging time (approximate) i NOTE: Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information on the Dell Power Manager see, <i>Me and My Dell</i> on www.dell.com .		<ul style="list-style-type: none"> • 2 hour (express), when the computer is off • 3 hour (standard), when the computer is off 	<ul style="list-style-type: none"> • 2 hour (express), when the computer is off • 3 hour (standard), when the computer is off
Coin-cell battery		Not supported	Not supported
⚠ CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.			

Display

The following table lists the display specifications of your Vostro 7620.

Table 18. Display specifications

Description		Option one	Option two	Option three
Display type		Full High Definition Plus (FHD+), ComfortView	Full High Definition Plus (FHD+), ComfortView Plus	3k, ComfortView Plus
Touch options		No	No	No
Display-panel technology		Wide Viewing Angle (WVA)	Wide Viewing Angle (WVA)	Wide Viewing Angle (WVA)
Display-panel dimensions (active area):				
	Height	344.68 mm (13.57 in.)	344.68 mm (13.57 in.)	344.68 mm (13.57 in.)
	Width	215.42 mm (8.48 in.)	215.42 mm (8.48 in.)	215.42 mm (8.48 in.)

Table 18. Display specifications (continued)

Description		Option one	Option two	Option three
	Diagonal	406.50 mm (16.00 in.)	406.46 mm (16.00 in.)	406.46 mm (16.00 in.)
Display-panel native resolution		1920 x 1200	1920 x 1200	3072 x 1920
Luminance (typical)		250 nits	300 nits	300 nits
Megapixels		2.30	2.30	5.90
Color gamut		45% NTSC, typical	100% sRGB, typical	100% sRGB, typical
Pixels Per Inch (PPI)		141	141	226
Contrast ratio (typical)		<ul style="list-style-type: none"> • 800:1 (minimum) • 1000:1 (typical) 	<ul style="list-style-type: none"> • 1000:1 (minimum) • 1200:1 (typical) 	<ul style="list-style-type: none"> • 1000:1 (minimum) • 1200:1 (typical)
Response time (max)		35 ms	<ul style="list-style-type: none"> • 30 ms, typical • 35 ms, maximum 	<ul style="list-style-type: none"> • 30 ms, typical • 35 ms, maximum
Refresh rate		60 Hz	60 Hz	60 Hz
Horizontal view angle		<ul style="list-style-type: none"> • +/- 85 degrees, typical • +/- 80 degrees, minimum 	<ul style="list-style-type: none"> • +/- 85 degrees, typical • +/- 80 degrees, minimum 	<ul style="list-style-type: none"> • +/- 85 degrees, typical • +/- 80 degrees, minimum
Vertical view angle		<ul style="list-style-type: none"> • +/- 85 degrees, typical • +/- 80 degrees, minimum 	<ul style="list-style-type: none"> • +/- 85 degrees, typical • +/- 80 degrees, minimum 	<ul style="list-style-type: none"> • +/- 85 degrees, typical • +/- 80 degrees, minimum
Pixel pitch		0.18 mm	0.18 mm	0.11 mm
Power consumption (maximum)		4.15 W	4.40 W	3.80 W
Anti-glare vs glossy finish		Anti-glare	Anti-glare	Anti-glare

Fingerprint reader (optional)

The following table lists the specifications of the optional fingerprint-reader of your Vostro 7620.


Table 19. Fingerprint reader specifications

Description	Values
Fingerprint-reader sensor technology	Trans-capacitive sensing
Fingerprint-reader sensor resolution	500 dpi
Fingerprint-reader sensor pixel size	100 x 88

GPU—Integrated

The following table lists the specifications of the integrated Graphics Processing Unit (GPU) supported by your Vostro 7620.

Table 20. GPU—Integrated

Controller	External display support	Memory size	Processor
Intel UHD Graphics	USB Type-C port with DisplayPort Alt mode and Thunderbolt 4	Shared system memory	12 th Generation Intel Core i5/i7
Intel Iris X ^e Graphics  NOTE: Intel Iris X ^e Graphics will default to Intel UHD Graphics on computers with single-channel memory configuration.	USB Type-C port with DisplayPort Alt mode and Thunderbolt 4	Shared system memory	12 th Generation Intel Core i5/i7

GPU—Discrete

The following table lists the specifications of the discrete Graphics Processing Unit (GPU) supported by your Vostro 7620.

Table 21. GPU—Discrete


Controller	Memory size	Memory type
NVIDIA GeForce RTX 3050 Ti	4 GB	GDDR6
NVIDIA GeForce RTX 3050	4 GB	GDDR6

Operating and storage environment

This table lists the operating and storage specifications of your Vostro 7620.

Airborne contaminant level: G1 as defined by ISA-S71.04-1985


Table 22. Computer environment

Description	Operating	Storage
Temperature range	0°C to 35°C (32°F to 95°F)	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	10% to 90% (non-condensing)	0% to 95% (non-condensing)
Vibration (maximum)*	0.66 GRMS	1.30 GRMS
Shock (maximum)	110 G†	160 G†
Altitude range	-15.2 m to 3048 m (-49.87 ft to 10000 ft)	-15.2 m to 10668 m (-49.87 ft to 35000 ft)
 CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.		

* Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse.

ComfortView Plus

 **WARNING: Prolonged exposure to blue light from the display may lead to long-term effects such as eye strain, eye fatigue, or damage to the eyes.**

Blue light is a color in the light spectrum which has a short wavelength and high energy. Chronic exposure to blue light, particularly from digital sources, may disrupt sleep patterns and cause long-term effects such as eye strain, eye fatigue, or damage to the eyes.

The display on this computer is designed to minimize blue light and complies with TÜV Rheinland's requirement for low blue light displays.

Low blue light mode is enabled at the factory, so no further configuration is necessary.

To reduce the risk of eye strain, it is also recommended that you:

- Position the display at a comfortable viewing distance between 20 and 28 inches (50 and 70 cm) from your eyes.
- Blink frequently to moisten your eyes, wet your eyes with water, or apply suitable eye drops.
- Look away from your display, and gaze at a distant object at 20 ft (609.60 cm) away for at least 20 seconds during each break.
- Take an extended break for 20 minutes every two hours.

Keyboard shortcuts

NOTE: Keyboard characters may differ depending on the keyboard language configuration. Keys used for shortcuts remain the same across all language configurations.

Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. The symbol shown on the lower part of the key refers to the character that is typed out when the key is pressed. If you press shift and the key, the symbol shown on the upper part of the key is typed out. For example, if you press **2**, **2** is typed out; if you press **Shift + 2**, **@** is typed out.

The keys F1-F12 at the top row of the keyboard are function keys for multi-media control, as indicated by the icon at the bottom of the key. Press the function key to invoke the task represented by the icon. For example, pressing F1 mutes the audio (refer to the table below).

However, if the function keys F1-F12 are needed for specific software applications, multi-media functionality can be disabled by pressing **fn + Esc**. Subsequently, multi-media control can be invoked by pressing **fn** and the respective function key. For example, mute audio by pressing **fn + F1**.

NOTE: You can also define the primary behavior of the function keys (F1–F12) by changing **Function Key Behavior** in BIOS setup program.

Table 23. List of keyboard shortcuts

Function key	Re-defined key (for multi-media control)	Behavior
F1	fn + F1	Mute audio
F2	fn + F2	Decrease volume
F3	fn + F3	Increase volume
F4	fn + F4	Play/Pause
F5	fn + F5	Toggle keyboard backlight (optional)
F6	fn + F6	Decrease brightness
F7	fn + F7	Increase brightness
F8	fn + F8	Switch to external display
F10	fn + F10	Print screen
F11	fn + F11	Home
F12	fn + F12	End

The **fn** key is also used with selected keys on the keyboard to invoke other secondary functions.

Table 24. List of keyboard shortcuts

Function key	Behavior
fn + B	Pause/Break
fn + H	Toggle between power light and battery-status light
fn + S	Toggle scroll lock
fn + R	System request
fn + ctrl	Open application menu
fn + esc	Toggle fn-key lock
fn + page up	Page up

Table 24. List of keyboard shortcuts (continued)



Function key	Behavior
fn + page down	Page down

Getting help and contacting Dell

Self-help resources


You can get information and help on Dell products and services using these self-help resources:


Table 25. Self-help resources

Self-help resources	Resource location
Information about Dell products and services	www.dell.com
My Dell app	
Tips	
Contact Support	In Windows search, type <code>Contact Support</code> , and press Enter.
Online help for operating system	www.dell.com/support/windows www.dell.com/support/linux
Access top solutions, diagnostics, drivers and downloads, and learn more about your computer through videos, manuals and documents.	Your Dell computer is uniquely identified by a Service Tag or Express Service Code. To view relevant support resources for your Dell computer, enter the Service Tag or Express Service Code at www.dell.com/support . For more information on how to find the Service Tag for your computer, see Locate the Service Tag on your computer .
Dell knowledge base articles for a variety of computer concerns	<ol style="list-style-type: none"> 1. Go to www.dell.com/support. 2. On the menu bar at the top of the Support page, select Support > Knowledge Base. 3. In the Search field on the Knowledge Base page, type the keyword, topic, or model number, and then click or tap the search icon to view the related articles.

Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see www.dell.com/contactdell.

 **NOTE:** Availability varies by country/region and product, and some services may not be available in your country/region.

 **NOTE:** If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.